



CUSTOMER ADVISORY

2 March 2020

China – Operational Impact due to COVID-19 (Update #6)

Dear Valued Customer,

Following our last advisory on [18 February 2020](#), we would like to update you on our operational arrangement due to the evolving COVID-19 situation in Mainland China.

Manufacturing activities are gradually picking up, more port workers and truck drivers are returning to their posts, and cargo flow is easing up at the major coastal ports. In short, business operations have now entered the recovery phase.

The CMA CGM Group strives to better support our customers as their business activities recover without compromising the health and well-being of our staff and partners in China. Starting from **2 March 2020**, alternate teams of employees will be deployed at our offices at different work schedules. Employees working from home during designated hours will continue to provide services on remote basis.

For the latest details of our counter services, depot opening hours and other updates relevant to COVID-19, please check your [local agency website](#).

CMA CGM Group remains fully committed to comply with any regulatory requirements and policies aimed at curbing the spread of the COVID-19.

We will continue to keep you informed of any changes to the current situation.

We thank you for your business and continued support.

Sincerely,

CMA CGM Group